

Version 3.0
Release November 12, 2019
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miniPCR™ Limited Warranty

This Limited Warranty covers defects in materials and workmanship for a period of 24 months from the date of purchase under the following conditions:

- This 24-month warranty is valid from the date of purchase of miniPCR™ thermal cyclers (the “Product”).
- This Limited Warranty covers the original purchaser of the Product and shall not extend in its validity to third parties without the written agreement of Amplyus LLC (“Amplyus”).
- This Limited Warranty covers only the Product and any original accessories provided with it. It excludes software, documentation, consumables, or related items.
- This Limited Warranty will maintain its validity only as long as the Product is operated in the manner, conditions, and with the care described in its User’s Guide or Manual.
- This Limited Warranty will be voided by improper or unauthorized maintenance of the Product, or by improper attachment of electrical adapters and power supplies not supplied by Amplyus or its authorized representatives.
- This Limited Warranty will be voided by any failure to meet requirements for the operation of a thermal cycler in laboratory conditions as described in the User’s Guide.

Amplyus will repair or replace any defective items upon factory inspection of the item claimed. Amplyus will cover shipping charges if the claim is initiated within 30 days from purchase. After 30 days from the date of purchase, end users of the Product will be responsible for shipping charges to and from the Amplyus facility for assessment and repair under the terms of this Limited Warranty.

This Limited Warranty does not cover wear and tear to components resulting from normal use of the Product, nor does it cover failures caused by incorrect use, negligence, alterations, or damage caused by intentional or accidental misuse. This Limited Warranty also excludes damage caused during any shipment/transport/movement of the product following its initial receipt by the customer.

Amplyus’ sole liability, under this Limited Warranty, for failure to repair or replace miniPCR™ thermal cyclers after a reasonable number of attempts, is limited to the replacement of the Product or, at Amplyus’ sole discretion, the refund of the original purchase price of the Product.

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To report a problem with your miniPCR™ unit under this Limited Warranty, follow this procedure:

- Contact Amplyus Technical Support in the US at (781) 990-8PCR between the hours of 8:30 AM and 5:00 PM EST to report your problem. You can also email a description of the problem you are experiencing to support@minipcr.com
- Have the invoice number from your Packing Slip for the Product available when calling to report a problem. Please include the invoice number information in your email.
- Should services be required, an official proof of purchase such as a Packing Slip or Official Invoice may be required to verify initial date of the Limited Warranty period

miniPCR bio Technical Support
support@minipcr.com
www.minipcr.com